



BUILDING BRIDGES, BREAKING BARRIERS

Explore the transformative power of iMIS as we focus on fostering communication and overcoming organizational obstacles, truly building bridges and breaking barriers.

24-25 October 2023

Sheraton Melbourne Hotel
Melbourne, VIC

THE 2023

NIUG AP DISCOVERY CONFERENCE

niugap.org/discovery



BUILDING BRIDGES, BREAKING BARRIERS

Join us for the 17th Annual iMIS User Conference, hosted by NiUG Asia Pacific, on 24 - 25 October 2023 in the dynamic city of Melbourne. This year, we're focusing on how iMIS can connect different parts of an organization and overcome challenges, truly building bridges and breaking barriers.

Immerse yourself in two full days of sessions with presenters from across Asia Pacific and the globe. Engage in presentations, panels, breakouts, deep dives, and networking opportunities that explore how iMIS can transform your organization. This is the ultimate iMIS user event of the year, a must-attend for all who want to harness the power of iMIS to its fullest.

Our 2023 event will be held at the Sheraton Melbourne Hotel, promising connection, networking, and learning over two full days. Don't miss out on this opportunity to connect with the incredible community of iMIS Users and discover how iMIS can help your organization build bridges and break barriers!

Register Now at niugap.org/discovery

THE 2023 DISCOVERY CONFERENCE



The 2023 NiUG AP Discovery Conference

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EXPERIENCE A WORLD OF LEARNING

This year, our theme is "Building Bridges, Breaking Barriers". We're focusing on how iMIS can connect different parts of an organisation and overcome challenges. This conference is your opportunity to learn how to harness the transformative potential of iMIS in fostering communication and overcoming obstacles within your organisation.

At the 2023 Discovery Conference, we're offering three unique learning tracks designed to maximise your educational experience and iMIS learning.

Track One: Interactive Workshops

Our first track focuses on workshops, providing you with the opportunity to connect with presenters and fellow attendees. These sessions are designed to foster interaction, learning, and networking.

Track Two: User Stories

The second track is all about learning from the experiences of other iMIS users and professionals. These sessions feature interactive panels and discussions.

Track Three: Extending iMIS

Learn how you can get even more out of your iMIS investment.

We'll also feature special sessions like the opening iMIS Celebrations, the Great Things Award winners, and more.



24 OCTOBER

Time	Session	Presenter	Room	Track
8AM - 9 AM	Registrations		Foyer	General
8:30 - 9 AM	<i>Welcome Coffee</i>		<i>Foyer</i>	<i>Networking</i>
9:00 - 10:20 AM	Welcome Keynote Session - The future for associations and membership iMIS: A Success Story - Grief Australia	NiUG AP ASI Keynote	Ballroom	General
10:20 - 10:40 AM	<i>Morning Tea</i>			<i>Networking</i>
10:40AM - 11:50PM	Great Things Award User Stories Panel	NiUG AP + ASI	Ballroom	General
11:50 - 12 PM	<i>Networking Break</i>			<i>Networking</i>
12:00 - 12:40 PM	Automating your Processes with iMIS	ASI	Monash	Workshop
	<i>Marketplace Bump In</i>	NiUG AP	Ballroom	
	Manage your Programs with OpenWater	ASI	Parliament	Extending iMIS
12:50 - 2 PM	Lunch + Marketplace			Networking
12:50 - 2PM	Marketplace Vote for your favourite product in the Marketplace	NiUG AP	Ballroom	General
2 - 2:30 PM	Meet the new NiUG AP User Community Learn more about the new NiUG AP iMIS Insider Community and all of the features and resources that come with your NiUG AP membership.	NiUG AP Higher Logic Web Scribble	Ballroom	General
2:30 - 2:40 PM	<i>Networking Break</i>			<i>Networking</i>



24 OCTOBER

Time	Session	Presenter	Room	Track
2:40 - 3:20 PM	User Experience Part 1 - Define your Users	Integr8tiv	Ballroom	Workshop
	IQA Power Plays	Kiss Consulting	Monash	Learning Track
	iMIS Fundraising	Lane Services	Parliament	Extending iMIS
3:20 - 3:30 PM	<i>Networking Break</i>			<i>Networking</i>
3:30 - 4:10 PM	User Experience Part II - Manage User Journeys	ASI	Ballroom	Workshop
	iMIS Finance Health Check	ASI	Monash	Learning Track
	Higher Logic User Stories	Higher Logic	Parliament	Extending iMIS
4:10 - 4:30 PM	<i>Afternoon Tea</i>			<i>Networking</i>
4:30 - 5:10 PM	User Experience Part III - Measure User Engagement	Pseudo Code	Ballroom	Workshop
	Key things you can do with iMIS	CSI	Monash	Learning Track
	Cyber Resilience: Protecting Your Organisation in a Digital World	Global Payments	Parliament	Extending iMIS
5:15 - 5:30 PM	Closing Day 1 Marketplace Winner Announcement	NiUG AP	Ballroom	General
5:30 - 7:00 PM	Networking Cocktail Reception Let's connect, network and decompress over a drink and nibbles!		<i>Terrace Bar (Floor 3)</i>	<i>Networking</i>



25 OCTOBER

Time	Session	Presenter	Room	Track
8AM - 9 AM	Registrations		Foyer	General
8:30 - 9 AM	<i>Welcome Coffee</i>		<i>Foyer</i>	<i>Networking</i>
9:00 - 10:30 AM	Welcome Day 2 Product Update - Future of iMIS Keynote: Future of Associations and AI Technology	NiUG AP. ASI Beth Arritt Bilal Jeewa Bob Lane	Ballroom	General
10:30 - 11:20 AM	<i>Morning Tea (Exhibit Hall)</i>		<i>Ballroom</i>	<i>Networking</i>
11:20 AM - 12 PM	Strategic use of Add-on Tools to Extend Your Organisation's Capabilities in iMIS EMS	Zentso	Ballroom	Workshop
	Empowering Associations for Digital Transformation Success	ASI	Monash	Learning Track
	Measure your Educational Engagement with TopClass LMS	ASI	Parliament	Extending iMIS
12 - 12:10 PM	<i>Networking Break</i>			<i>Networking</i>
12:10 - 12:50 PM	iMIS Panel Editor - Creating the Building Blocks to iMIS Castles	The Arritt Group	Ballroom	Workshop
	Events Part I - What is new in the world of events	Verve Creative	Monash	Learning Track
	iMIS Data Management Suite (iDMS)	CSI	Parliament	Extending iMIS
12:50 - 2 PM	<i>Lunch (Networking activity)</i>		<i>Ballroom</i>	<i>Networking</i>



25 OCTOBER

Time	Session	Presenter	Room	Track
2 - 2:40 PM	iMIS Project Management	Zephyr	Ballroom	Workshop
	Events Part II - iMIS Events Panel	NiUG AP	Monash	Learning Track
	Do more with iMIS Plus	ASI	Parliament	Extending iMIS
2:40 - 2:50 PM	<i>Networking Break</i>			<i>Networking</i>
2:50 - 3:30 PM	iMIS Community Celebrations and Developing your Career with iMIS	ASI	Ballroom	General
3:30 - 4:30 PM	The iMIS Community: Closing User Group Workshop	NiUG AP	Ballroom	General
4:00 - 5PM	Closing drinks and nibbles			Networking



GENERAL TRACK

Tuesday 24 October
Ballroom

Time	Session	Presenter
9:00 - 10:30 AM	Welcome Keynote Session - <i>The future for Associations and Membership</i> Hear from AuSAE and ASI on the future of Associations and Membership Keynote Session - <i>iMIS: A Success Story</i> NiUG and ASI welcome Discovery attendees, run through the conference agenda and housekeeping. Get a product update from ASI, the makers of iMIS.	NiUG AP AuSAE + ASI Grief Australia
10:50 AM - 12.00 PM	Great Things Award User Stories Panel Celebrate the winners of the Great Things Awards and hear their stories on their iMIS successes and accomplishments. This panel will include an interactive Q&A so you can connect directly with these super iMIS Users.	NiUG AP + ASI
1.00 - 2.00 PM	Marketplace Vote for your favourite product in the Marketplace	NiUG AP
2.00 - 2:30 PM	Meet the new NiUG AP User Community Learn more about the new NiUG AP iMIS Insider Community and all of the features and resources that come with your NiUG AP membership.	NiUG AP Higher Logic Web Scribble
5:15 - 5:30 PM	Closing Day 1 - Marketplace Winner Announcement Gather together to close day 1 of the conference and celebrate the winner/s of the Marketplace	NiUG AP
5:30 - 7:30 PM	Networking Cocktail Reception Let's connect, network and decompress over a drink and nibbles!	Terrace Bar (Floor 3)



GENERAL TRACK

Wednesday 25 October
Ballroom

Time	Session	Presenter
9:00 - 10:30 AM	Welcome Day 2 iMIS Product Update - Hear about the future of iMIS! Panel Discussion: The Future of Associations and AI Technology Join us in this interactive panel session to help attendees understand the capabilities, applications and best practices for utilising AI tools to enhance efficiency and effectiveness in our industry.	NiUG AP ASI Various Partners
10:30 - 11:20 AM	Morning Tea (Exhibit Hall) Enjoy morning tea and an opportunity to meet up with the Exhibitors in the Exhibit Hall.	
12:50 - 2 PM	Lunch (Networking activity) Enjoy some networking activities and fun over lunch.	
2:50 - 3:30 PM	iMIS Community Celebrations & Developing your Career with iMIS Celebrate our iMIS Community achievements and learn how you can develop your career with iMIS.	ASI
3:30 - 4:30 PM	The iMIS Community: Closing Workshop In this workshop, brainstorm with your group on ways we can improve what we do every day. How can we get the most out of this iMIS community and develop further opportunities?	Ashley
4:30 - 5PM	Closing drinks and nibbles Network and mingle with iMIS Users and reflect on your time at this year's NiUG conference.	



WORKSHOP TRACK

Tuesday 24 October		
Ballroom		
Time	Session	Presenter
12:00 - 12:40 PM	Automating your Processes with iMIS Using a sample workflow, this workshop will help you design and prepare the iMIS tools and configuration you need to automation your operational processes. <i>(Note this session will be held in the Monash room)</i>	Allison Rose, ASI
2:40 - 3:20 PM	User Experience Part 1 - Define your Users What defines a user? What types of users do you work with? Individuals, organisations, donors, staff, members, non-members....in this workshop learn some tips and tools to managing your user groups.	Newlin Jolme, Integr8tiv
3:30 - 4:10 PM	User Experience Part II - Manage User Journeys In this workshop, learn various ways you can manage user experiences and journeys via RiSE. With real world examples, get the tools you need to apply user journeys in your system.	Paul Ramsbottom, ASI
4:30 - 5:10 PM	User Experience Part III - Measure User Engagement Does the perfect member or donor exist? In this workshop, learn how you can use engagement scoring and dashboards to help you find and define the perfect member or donor!	Pauline Hipkin, Pseudo Code
Wednesday 25 October		
Time	Session	Presenter
11:20 AM - 12 PM	Strategic use of Add-on Tools to extend your Organisation's capabilities in an iMIS Cloud Compliant Way Learn strategic best practices for identifying business needs, selecting complimentary add-ons, ensuring seamless integration, and measuring success of new tools to extend your capabilities.	Zentso
12:10 - 12:50 PM	iMIS Panel Editor - Creating the Building Blocks to iMIS Castles Panels are the building blocks to anything you can imagine in iMIS. Learn how to use them to build resource libraries, video libraries, event agendas, RFP boards and more.	Beth Arritt, The Arritt Group
2.00 - 2:40 PM	iMIS Project Management Learn tips and tricks to managing an iMIS project in this workshop. Whether it be an upgrade, an implementation or a new process, get some project management tools to take away and apply to your iMIS project.	Jennifer Lee, Zephyr Consulting

LEARNING TRACK

Tuesday 24 October Monash Room		
Time	Session	Presenter
2:40 - 3:20 PM	IQA Power Plays Been awhile since you looked at IQA? Come and see some tips and tricks, clever uses of the new features and general helpful things to know!	Kiss Consulting
3:30 - 4:10 PM	iMIS Finance Health Check Do you know all the things you can do with iMIS Finance? In this workshop, take a finance health check of your iMIS system to ensure you have all the pieces in place that you need for an effective financial management system.	Jason Rowe, ASI
4:30 - 5:10 PM	Key things you can do with iMIS Learn the top 5 quick and easy things you can do with iMIS right now! Get some top tips and tricks that you may not know you can do.	Doug Morris, CSI
Wednesday 25 October		
Time	Session	Presenter
11:20 AM - 12 PM	Empowering Associations for Digital Transformation Success Learn how you can manage digital transformation and change in your Association when working on new projects, upgrades or updates to your business and technology.	Jason Rowe, ASI
12:10 - 12:50 PM	Events Part I - What is new in the world of events Hear from Event planning experts on what's new with event management and planning in the Association and Not-for-Profit industry.	Verve Creative
2.00 - 2:40 PM	Events Part II - iMIS Events Panel Learn from user examples various ways you can configure and display your events using iMIS panels and event specific data.	NiUG AP

EXTENDING IMIS TRACK

Tuesday 24 October Parliament Room		
Time	Session	Presenter
12:00 - 12:40 PM	Manage your Programs with OpenWater Learn more about how you can manage your event programs such as Awards, Abstracts and Applications using OpenWater	Paul Ramsbottom, ASI
2:40 - 3:20 PM	iMIS Fundraising Learn more about how you can use iMIS Fundraising and what's new in the Fundraising space.	Bob Lane, Lane Services
3:30 - 4:10 PM	Higher Logic User Stories Hear some examples of how clients are engaging with their communities using Higher Logic	Higher Logic
4:30 - 5:10 PM	Cyber Resilience: Protecting your Organisation in a Digital World Hear from Global Payments on how you can protect your assets and organisation in the current online environment	Global Payments
Wednesday 25 October		
Time	Session	Presenter
11:20 AM - 12:00 PM	Measure your Educational Engagement with TopClass LMS iMIS and TopClass LMS work together with seamless integration to engage learners and manage learner experiences. See how TopClass and iMIS can deliver learner data and results in real time so you can easily measure your learner engagement.	Allison Rose, ASI
12:10 - 12:50 PM	iMIS Data Management Suite (iDMS) Hear from CSI on the latest features, functions and uses of iMIS Data Management Suite (iDMS)	Doug Morris, CSI
2:00 - 2:40 PM	Do more with iMIS Plus! Do you know what the iMIS Plus modules are? Do you know what you can do with these additional tools? Learn how you can extend your iMIS system to create your own scoring formula to measure engagement, set up your own alerts to engage your members, create website forms to manage user data and feedback, develop your own reports and dashboards and more....	Colin Bryant, ASI

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See you in Melbourne!

